

Yessssss i totally agree we should have the freedom to choose which VP provider we use to place calls to hearies or general public/business/doctors and what have you! I have waited for than one hour to use Sorenson VP more than once. That, not only it is totally unacceptable but very unfair. I believe that the wait should not be more than ten rings to get interpreter just like hearies can call anyone thye want no wait at all. that is not equal accessible! I too feel it is in total vilation of the FCC. I too feel I should be able to use any interpreters we want not just the interpreters that Sorenson had hired. totally agree that VRS should be totally interoperable.

Thank you Linda Kennedy